



GENESYS
BONHAM QUAY, DUBLIN



PROFESSIONAL TEAM

Structural Engineer:
Garland

Service Engineers:
Metec

Project Manager:
Lafferty

Fire and DAC Consultants:
Michael Slattery and Associates

Acoustic Consultants:
AWN Consulting

Contractor:
John Sisk & Sons



This new flagship R&D Centre in Galway- Genesys's largest in Europe- is a dynamic hub at the heart of Galway's emerging tech scene.

CLIENT'S VISION

The client's vision was to create a space that truly represents their brand—a software company that excels in seamlessly collecting data from every source, crafting exceptional experiences by effortlessly linking big and little moments of communication. The design needed to mirror the Genesys software platform: Fluid, instinctive, and profoundly empowering.

The design brief called for maximizing the breathtaking views from the Bonham Quay flagship building, positioning Genesys as a prominent presence in Galway, with an office space that looks out over the city and symbolizes the company's forward-looking vision.

UNIQUE CHALLENGES

Designing a seamless and exclusive journey for Genesys employees within Bonham Quay was a top priority, despite the challenge of occupying only floors 4 through 7 of the building.

SOLVING THE CHALLENGES WITH DESIGN

To create a cohesive experience for Genesys employees within Bonham Quay, MCA created an innovative design centered around a visually striking staircase that physically and symbolically connects their workspace across multiple floors. The staircase boasts an impressive continuous LED-lit backdrop, which serves to illuminate the entire space, creating a dynamic and engaging environment.

HOW CHALLENGES BECAME INNOVATIONS

The introduction of the feature staircase required an enclosure to meet fire protection regulations, presenting a significant design challenge. To preserve the original concept, the design team developed a transparent and expressive enclosure that met safety standards without sacrificing aesthetic integrity. Through thoughtful use of materials and innovative engineering, the enclosure feels open and light, allowing the staircase to remain a visually striking focal point within the office.

Client	Genesys
Value	€8.9M
Start Date	2021
Finish Date	2024
Size	35,000ft ²

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